

# ALLCO MEMBRANE ROOFING SOLUTION CARE AND MAINTENANCE

#### **HYDROTECH MEMBRANE**

#### **WARRANTY**

Allco Waterproofing Solutions Ltd is proud to be associated with some of the highest quality roofing membrane suppliers from across the world. You have chosen to install a high-quality Hydrotech membrane on your building that is designed, manufactured, and installed to provide years of protection to your building.

Your Hydrotech membrane roofing system is manufactured using premium quality materials and installed by trained and approved applicators. Upon completion your Allco Approved Applicator will issue you, the Owner or 'End User' of the building, with a Workmanship Warranty. Once this has been provided by the installer Allco Waterproofing solutions will issue you a **20-year Product or 20-year System Warranty**, depending on the product and extent of waterproofing undertaken.

To ensure continued validation of the warranty, regular, thorough, and documented maintenance of the Hydrotech membrane roofing system is required. A good maintenance regime is also the best way to prolong the life Hydrotech membrane and fittings and prevent problems developing.

If at any time you have concerns regarding the performance of Hydrotech membrane system, please contact Allco Waterproofing Solutions.

#### THE RIGHT WAY TO MAINTAIN YOUR ROOF:

#### DO'S

- Undertake or arrange inspections at least once a year. It is best to inspect your roof/ deck at
  the end of Summer and/or the end of Winter. Where the property has surrounding trees or
  high bird activity more frequent inspections may be required to ensure outlets and drains are
  free from debris.
- Record all inspections on the Membrane Inspection Form provided by Allco.
- Complete specific inspections after severe weather events including but not limited to strong winds, heavy continuous rainfall, or hail.
- Complete specific inspections after any repair work or other work carried out on your roof.
- Act immediately to contact your Allco Approved Applicator if any damage is noted or maintenance is required.





- Contact an Allco Approved Applicator to perform a detailed inspection of the membrane system at periodic intervals as noted:
  - o Initial inspection 1 year after installation
  - Follow up inspection 3 years after installation
  - o Planned inspection at 5-year intervals until the completion of the warranty
  - o Immediately if any leaks or damage are observed

#### **DONT'S**

- Allow unqualified personal to access or maintain your roof.
- Permit other trades to make penetrations into your roof. Any modifications to your roof particularly those that require penetrations or fixings must be carried out or supervised by an Allco Approved Applicator.
- Move heavy equipment across your roof membrane.
- Puncture the roof membrane.
- Do not expose the roof membrane to exhaust fats, chemicals, petroleum products, solvents, or other contaminants.

#### **GENERAL INSPECTION**

### HOMEOWNER/ END-USER/ ALLCO APPROVED APPLICATOR

#### TRAFFICABLE SOLUTIONS

#### **Ballasted membrane**

Because the layer of ballast makes inspecting the membrane impractical, you will need specialist advice from the supplier and installer of Electronic Field Vector Mapping (EFVM) on your roof. We would expect the EFVM supplier to carry out an annual integrity test on the membrane. Carry out regular checks on the ballast to make sure it completely covers the membrane and is spread across the roof surface according to the ballast design plan. Remove (re-level) any ballast that has built up around stormwater outlets.

Check all the drainage outlets and protection devices (such as leaf grids) and remove all wind-blown and inorganic debris. Inspect all the accessible flashings to check they are weathertight and protecting the membrane.

#### Membrane covered by a pedestal system

If the membrane is covered by a pedestal system that supports decking or pavers, carefully remove each section and check for any damage to the membrane such as holes, tears and wearing. This should be done regularly - at least twice a year.





Check all the drainage outlets and protection devices (such as leaf grids) and remove all wind-blown and inorganic debris. Inspect all the accessible flashings to check they are weathertight and protecting the membrane. If any equipment is attached to the roof (i.e. aerials or antennae) check for any damage to the membrane's surface. If workers need to be on the roof to service equipment, they should take care to avoid placing sharp tools and objects on the membrane's surface.

# Membrane covered by plants and soil (green or garden roof)

Because the layer of soil and plants make inspecting the membrane impractical, you will need specialist advice from the supplier and installer of EFVM on your roof. We would expect the EFVM supplier to carry out an annual integrity test on the membrane. Inspect all the accessible flashings to check they are weathertight and protecting the membrane. Check all the drainage outlets and protection devices (such as leaf grids) and remove all wind-blown and inorganic debris.

#### **REPAIRS AND MAITENANCE**

All repairs and maintenance are to be carried out by an Allco Approved Applicator and locations noted on annual inspection document.

## **SAFETY**

- Before accessing the roof, you must familiarise yourself with any relevant WorkSafe requirements and ensure these are adhered to.
- When working at heights follow all safety guidelines and where relevant ensure you are safely harnessed to protect from falling.
- If you are not comfortable in respect of either working at height or, get your Allco Approved Applicator or a suitably certified person to inspect

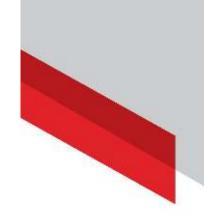
# **LEAKS AND DAMAGE**

If any leaks or damage are identified, you should immediately contact the Approved Applicator who issued the Workmanship Warranty or Allco Waterproofing Solutions. Any repairs required must be carried out by an Allco Approved Applicator and recorded as part of your twice-yearly roof inspections.

# **CLEANING YOUR ALLCO HYDROTECH MEMBRANE**

- For roofing surfaces with no fall (completely flat roof)
- Frequency: Once a year





- Remove pavers around drain outlets, overflows and vents and inspect for loose debris, blockages, and general condition
- Remove enough pavers in several random areas around the roof to inspect for loose debris, ponding, mosquito larva, moss, and mould growth
  - o If ponding has caused debris, dirt, moss or mould build-up, a localised wash may be required.
  - If all chosen areas display a build-up of debris, dirt, moss, or mould, consult your Allco Approved Applicator to discuss cleaning solutions.
- For roofing surfaces with some degree of fall (0.5° or more)
- Frequency: every 5 years
  - Remove pavers around drain outlets, overflows and vents and inspect for loose debris, blockages, and general condition
  - If all chosen areas display a build-up of debris, dirt, moss, or mould, consult your Allco Approved Applicator to discuss cleaning solutions.

In all cases, you must not use high pressure washes on membrane roofs as this has the potential to drive moisture under flashing and may cause other damage.

#### **CLEANING YOUR ALLCO CASALI MEMBRANE**

If your Hydrotech membrane has a Casali capsheet, you should complete your annual inspection by washing your roof thoroughly.

You must not use high pressure washes on membrane roofs as this has the potential to drive moisture under flashing and may cause other damage.

Apply a neutral detergent and water. Rinse off with a garden hose. If your property is surrounded by trees etc and the roof is subjected to high amounts of organic material (leaves, pollens, and branches) then it may require inspection and cleaning on a more regular basis.

# **ROOF MEMBRANE INSPECTION FOLLOW UP**

Good		Gutters clear	Seams (Visually Inspect	ed) Penetrations (Visually Inspected	Signs of Leakage	Actions taken	Comments
	Yes	Yes	Yes	Yes	No		
ОК	No	No	No	No	Yes		
Needs Attention	Not needed/deferred	Not needed	Seam Condition Good	Penetration Condition Good	Issues Identified		
			ОК	ОК			
			Needs Attention	Needs Attention			
Membrane Condition	Roof cleaned	Gutters clear	Seams (Visually Inspect	ed) Penetrations (Visually Inspected	Signs of Leakage	Actions taken	Comments
Good	Yes	Yes	Yes	Yes	No		
ОК	No	No	No	No	Yes		
Needs Attention	Not needed/deferred	Not needed	Seam Condition Good	Penetration Condition Good	Issues Identified		
			ОК	ОК			
			Needs Attention	Needs Attention			
Membrane Condition	Roof cleaned	Gutters clear	Seams (Visually Inspect	ed) Penetrations (Visually Inspected	Signs of Leakage	Actions taken	Comments
Good	Yes	Yes	Yes	Yes	No No	Actions taken	Comments
ОК	No	No	No	No	Yes		
Needs Attention	Not needed/deferred	Not needed/	Seam Condition	Penetration Condition	Issues Identified		
			ОК	ОК			
			Needs Attention	Needs Attention			
Membrane Condition	Roof cleaned	Gutters clear	Seams (Visually Inspect			Actions taken	Comments
Good	Yes	Yes	Yes	Yes	No		
ОК	No	No	No	No	Yes		
Needs Attention	Not needed/deferred	Not needed/deferred	Seam Condition Good	Penetration Condition Good	Issues Identified		
			ОК	ОК			
			Needs Attention	Needs Attention			
	Roof cleaned	Gutters clear	Seams (Visually Inspect	ed) Penetrations (Visually Inspected	Signs of Leakage	Actions taken	Comments
Mambrana Candition					o Signs of Leakage	Actions taken	Comments
Membrane Condition Good	Yes	Yes	Yes	Yes	No		
					No Yes		
Good	Yes	Yes	Yes	Yes	<b>=</b>		
Good OK	Yes	Yes No	Yes No Seam Condition	Yes No Penetration Condition	Yes		
	Good  OK  Needs Attention  Membrane Condition Good  OK  Needs Attention  Membrane Condition Good  OK  OK	Membrane Condition   Not needed/deferred	Good Yes Yes  OK No No No  Needs Attention Not needed/deferred Not needed  Membrane Condition Roof cleaned Yes Yes  OK No No No  Needs Attention Not needed/deferred Not needed/  Membrane Condition Not needed/deferred Not needed/  Membrane Condition Roof cleaned Sutters clear Yes  OK No	OK	OK	OK	OK

# **ROOF MEMBRANE INSPECTION FORM**

Auckland. PO Box 101-903 **Membrane Product** North Shore City 0745 **Warranty Certificate** P: 09-448-1185 **Warranty Period** E: info@allco.co.nz Owner www.allco.co.nz Site address Roof type Roof area WATERPROOFING SOLUTIONS LTD Applicator Installation Commencement Date **Installation Completion Date** Inspection date **Membrane Condition** Roof cleaned\* **Gutters clear** Seams (Visually Inspected) Penetrations (Visually Inspected) Signs of Leakage Actions taken Comments No Good Yes Yes Yes Yes No ОК Issues Identified Needs Attention Needs Attention Needs Attention **Seam Condition Penetration Condition** Good Good ОК ОК Needs Attention Needs Attention **Gutters clear** Seams (Visually Inspected) Penetrations (Visually Inspected) Signs of Leakage Actions taken Inspection date Membrane Condition Roof cleaned Comments Good Yes Needs Attention Needs Attention Needs Attention **Seam Condition Penetration Condition Issues Identified** Good Good ОК ОК Needs Attention Needs Attention Seams (Visually Inspected) Penetrations (Visually Inspected) Inspection date Membrane Condition Roof cleaned **Gutters clear** Signs of Leakage Actions taken Comments Yes Good Yes Yes Yes No No No Needs Attention Needs Attention Needs Attention **Seam Condition Penetration Condition** Issues Identified Good Good OK ОК Needs Attention Needs Attention Inspection date Membrane Condition Roof cleaned **Gutters clear** Penetrations (Visually Inspected) Signs of Leakage Actions taken Comments Good Yes Yes Yes Yes ОК No No No No Yes Needs Attention Needs Attention Needs Attention Seam Condition Penetration Condition Issues Identified

Good

Needs Attention

ОК

Good

Needs Attention

ОК

5 Te Kea Place, Albany