



20 YEAR PRODUCT WARRANTY CERTIFICATE

ROOFING SOLUTION

WATERPROOFING SOLUTION

BUILDING OWNER:

Name of building owner at the time of product or system installation.

APPLICATOR COMPANY:

Name of Company who installed the product or system, and their contact details.

PROJECT ADDRESS:

PRODUCTS SUPPLIED:

WARRANTY CERTIFICATE NO.

Unique Identifier

SPECIFICATION NO.

INSTALLATION DATE:

WARRANTY ISSUE DATE:

SIGNATURE

ALEX VALENTINE
MANAGING DIRECTOR
Allco Waterproofing Solutions Ltd

20 YEAR PRODUCT WARRANTY

ABOVE GROUND

Allco Waterproofing Solutions Ltd (*Allco*) warrants that the product(s) installed (*Products*) will continue to perform under normal usage for 20 years from the Warranty Commencement Date (*Warranty Period*). If the Product is proved to be defective, Allco will at its option repair, or pay the reasonable cost of repair or replacement of the Product, subject to the terms and conditions set out below.

TERMS AND CONDITIONS OF WARRANTY

1. Warranty Validation Process

- 1.1 This Warranty must be presented to the Building Owner (or their representative) by the Approved Applicator.
- 1.2 The Warranty shall be valid only when accompanied by:
 - (a) the Workmanship Warranty signed by the Approved Applicator; and
 - (b) maintenance and inspection forms completed correctly and in a timely manner.
- 1.3 A Warranty claim shall be notified in writing by the Building Owner to Allco no later than 14 days from the discovery of the damage or defect and shall include the Warranty Certificate Number.
- 1.4 Allco may cancel this warranty by written notice to the Building Owner if Allco has not received payment for the Products in full within [180] days after the Warranty Commencement Date. Allco must give the Building Owner not less than 60 days' written notice (including the opportunity to pay any overdue amounts) before cancelling the Warranty under this clause.

2. Scope of Warranty

- 2.1 Subject to these terms and conditions, Allco will:
 - (a) be liable if there is a defect in the Product; and
 - (b) pay the costs of repair by an Approved Applicator after consultation and agreement with the Building Owner.
- 2.2 Allco's liability shall be a maximum of the value of the Products and shall reduce on a linear pro-rata basis for the time remaining in the Warranty Period.

- 2.3 The installation of the Product must have been completed in accordance with any applicable Governmental regulations, building standards, building codes and Allco Specifications and installation instructions.
- 2.4 The Product must have been installed by an Allco licenced installer employed by an Approved Applicator.
- 2.5 The Products must be purchased directly from Allco by the Approved Applicator and installed in New Zealand.
- 2.6 This Warranty is deemed to have been transferred by the Building Owner to any subsequent owner of the Building.
- 2.7 For the Warranty to be valid, where applicable and agreed as part of the pre-install plan an EFVM Inspection Report with retest date must be provided by the Approved Applicator.
- 2.8 This Warranty only applies if the Products have been used for the Approved Use.

3. Inspection, repairs and maintenance of the Product

- 3.1 The Building Owner must at their care:
 - (a) Arrange and ensure that an Approved Applicator undertakes the visual inspection programme and maintenance;
 - (b) Arrange and ensure that an Approved Applicator undertakes inspections, repairs and maintenance activities;
 - (c) keep a record of all inspections, maintenance and repairs,in accordance with the Care and Maintenance Plan during the Warranty Period and make all such records available to Allco for inspection on request.

4. Limitations of Warranty

4.1 This Warranty will not be valid to the extent that any damage is the result of:

- (a) events or circumstances beyond the reasonable control of Allco including earthquakes, unusually severe weather events, Government acts, terrorism and acts of civil disobedience;
- (b) structural defects, subsidence and/or movements (including hidden defects) in the Building or of other Building elements;
- (c) additions, modifications or alterations affecting the Product which have not been authorised in writing by Allco;
- (d) the Building Owner's acts or omissions including failure to comply with these Warranty terms;
- (e) drainage system obstructions, build up of water on the covering, excess loading on the covering, animals, inadequate drainage or water ponding;
- (f) the acts or omissions of any third party that have not been authorised in writing by Allco;
- (g) defective designs, application and/or engineering of the waterproofing system;
- (h) the use of defective or unapproved products applied or installed over or under the Product or improper use of these products;
- (i) misuse or wear and tear in general, including traffic other than the Approved Use;
- (j) water infiltration from an adjacent structure;
- (k) incorrect storage or handling of Allco's products prior to or during installation;
- (l) exposure to chemicals including aliphatic or aromatic solvents, chlorinated hydrocarbons, turpentine, organic or inorganic polar products or oils;
- (m) storage, handling and installation of Allco's products except in accordance with Allco's and the manufacturer's recommendations;
- (n) changes in colour due to exposure to sunlight, ageing, moisture or water damage; or
- (o) variations in colour, shade, or texture, from those shown on samples, product packaging or any other marketing products.

5. Limitations of Allco's Liability

5.1 Allco shall not be liable for:

- (a) accidental, consequential, direct or indirect damages or punitive or exemplary damages deriving from the failure of the Product, including damage to the interior or exterior of the Building, damage to the property or neighbouring properties, injury to persons, loss of business or profits;
- (b) any claim that exceeds the total value (singularly or to the combined total of multiple claims) of the Allco supplied products invoiced by the applicator (ex GST), specific to the project identified in the warranty.

6. General

- 6.1 No representation, promise, affirmation or statement by any Allco Employee, or agent of Allco will be enforceable against Allco unless it is specifically included in writing in this Warranty and signed by Allco's Chief Executive Officer or Managing Director.
- 6.2 Nothing in this Warranty shall limit any condition, warranty, right or remedy available to the Building Owner that is imposed by applicable legislation (including the Building Act 2004, the Fair Trading Act 1986 and the Consumer Guarantees Act 1993) except to the extent permitted by such legislation.
- 6.3 Any repairs or replacement product(s) provided under the terms of this Warranty do not extend the Warranty Period.
- 6.4 Any disputes regarding this Warranty that cannot be resolved by the parties shall be resolved by expert determination by an independent expert appointed by the New Zealand branch of the Royal Institute of Chartered Surveyors (whose decision shall be final).

ALLCO MEMBRANE ROOFING SOLUTION

CARE AND MAINTENANCE

JOHNS MANVILLE TPO

WARRANTY

Allco Waterproofing Solutions Ltd is proud to be associated with some of the highest quality roofing membrane suppliers from across the world. You have chosen to install a high-quality Johns Manville membrane roof on your building that is designed, manufactured, and installed to provide years of protection to your building.

Your Allco Johns Manville membrane roofing system is manufactured using premium quality materials and installed by trained and approved applicators. Upon completion of the installation of your Johns Manville membrane roof, your Allco Approved Applicator will issue a Workmanship Warranty. Once this has been provided by the Allco Approved Applicator, Allco Waterproofing Solutions will issue a **20-year Product Warranty**.

To ensure continued validation of the warranty, regular, thorough, and documented maintenance of the Johns Manville membrane roofing system is required. A good maintenance regime is also the best way to prolong the life of the Johns Manville roofing membrane and fittings and prevent problems developing.

If at any time you have concerns regarding the performance of your Johns Manville membrane system, please contact Allco Waterproofing Solutions.

THE RIGHT WAY TO MAINTAIN YOUR ROOF:

DO'S

- Undertake or arrange roof inspections at least once a year. It is best to inspect your roof at the end of Summer and/or the end of Winter. Where the property has surrounding trees or high bird activity more frequent inspections may be required to ensure outlets and drains are free from debris.
- Record all inspections on the Membrane Inspection Form provided by Allco.
- Complete specific inspections after severe weather events including but not limited to strong winds, heavy continuous rainfall, or hail.
- Protect your roof if regular access is required for plant and equipment maintenance. For Johns Manville TPO an Allco JM TPO walkway mat can be installed on traffic routes to protect your roof membrane.
- Act immediately to contact your Allco Approved Applicator if any damage is noted or maintenance required.

- Contact an Allco Approved Applicator to perform a detailed inspection of the membrane system at periodic intervals as noted:
 - Initial inspection 1 year after installation
 - Follow up inspection 3 years after installation
 - Planned inspection at 5 year intervals until the completion of the warranty
 - Immediately if any leaks or damage are observed

DONT'S

- Allow unqualified personnel to access or maintain your roof.
- Permit other trades to make penetrations into your roof. Any modifications to your roof particularly those that require penetrations or fixings must be carried out or supervised by an Allco Approved Applicator.
- Move heavy equipment across your roof membrane.
- Puncture the roof membrane.
- Do not expose the roof membrane to exhaust fats, chemicals, petroleum products, solvents, or other contaminants.

GENERAL INSPECTION

HOMEOWNER/ END USER

- Ensure that the roof surface including internal gutters and valleys are clean and free of organic matter (leaves, twigs, and dirt) and any other debris.
- Check that all outlets and overflows are free from debris allowing water to flow freely through them without causing any ponding.
- Visually inspect the roof membrane, sheet joints and details for any visible signs of damage or punctures and record inspections using the 'Membrane Inspection Form' provided by Allco.
- Inspect any metal cap flashings to ensure they are secure and not causing wear to the membrane.
- Where possible inspect the underside of the substrate for signs of leaks.

ALLCO APPROVED APPLICATOR

- Perform detailed inspection of the installed membrane system at periodic intervals as noted or when contacted by the Homeowner/ End-user
 - Initial inspection 1 year after installation
 - Follow up inspection 3 years after installation
 - Planned inspection at 5 year intervals until the completion of the warranty

APPLICATOR INSPECTION

- Visually inspect the roof and gutters for any signs of damage
- Check for signs of ponding on the roof areas
- Inspect and seam probe lap joins, patches, and other welded details at random locations as deemed required
- Check all drains, outlets, and scuppers to ensure they are free from debris
- Inspect all terminations and penetrations
- Check the membrane wherever it encounters metal flashings for signs of abrasion or wear
- Ensure all cap flashings are fixed securely
- If any remedial work is required, ensure what was done and note the location on the inspection sheet

HEALTH & SAFETY

- Before accessing the roof, you must familiarise yourself with any relevant WorkSafe requirements and ensure these are adhered to.
- When working at heights follow all safety guidelines and where relevant ensure you are safely harnessed to protect from falling.
- If you are not comfortable in respect of working at height, get your Allco Approved Applicator or a suitably certified person to inspect.

LEAKS AND DAMAGE

If any leaks or damage are identified, you should immediately contact the Approved Applicator who issued the Workmanship Warranty or Allco Waterproofing Solutions. Any repairs required must be carried out by an Allco Approved Applicator and recorded as part of your annual roof inspections.

CLEANING OF YOUR ALLCO TPO MEMBRANE

You should complete your annual inspection by washing your roof thoroughly.

Apply a neutral detergent and water and agitate with a soft bristle broom, then thoroughly wash the roof down using a garden hose. If collecting water from the roof disconnect downpipes prior to cleaning.

You must not use high pressure washes on membrane roofs as this has the potential to drive moisture under flashing and may cause other damage.